

FIG. 1

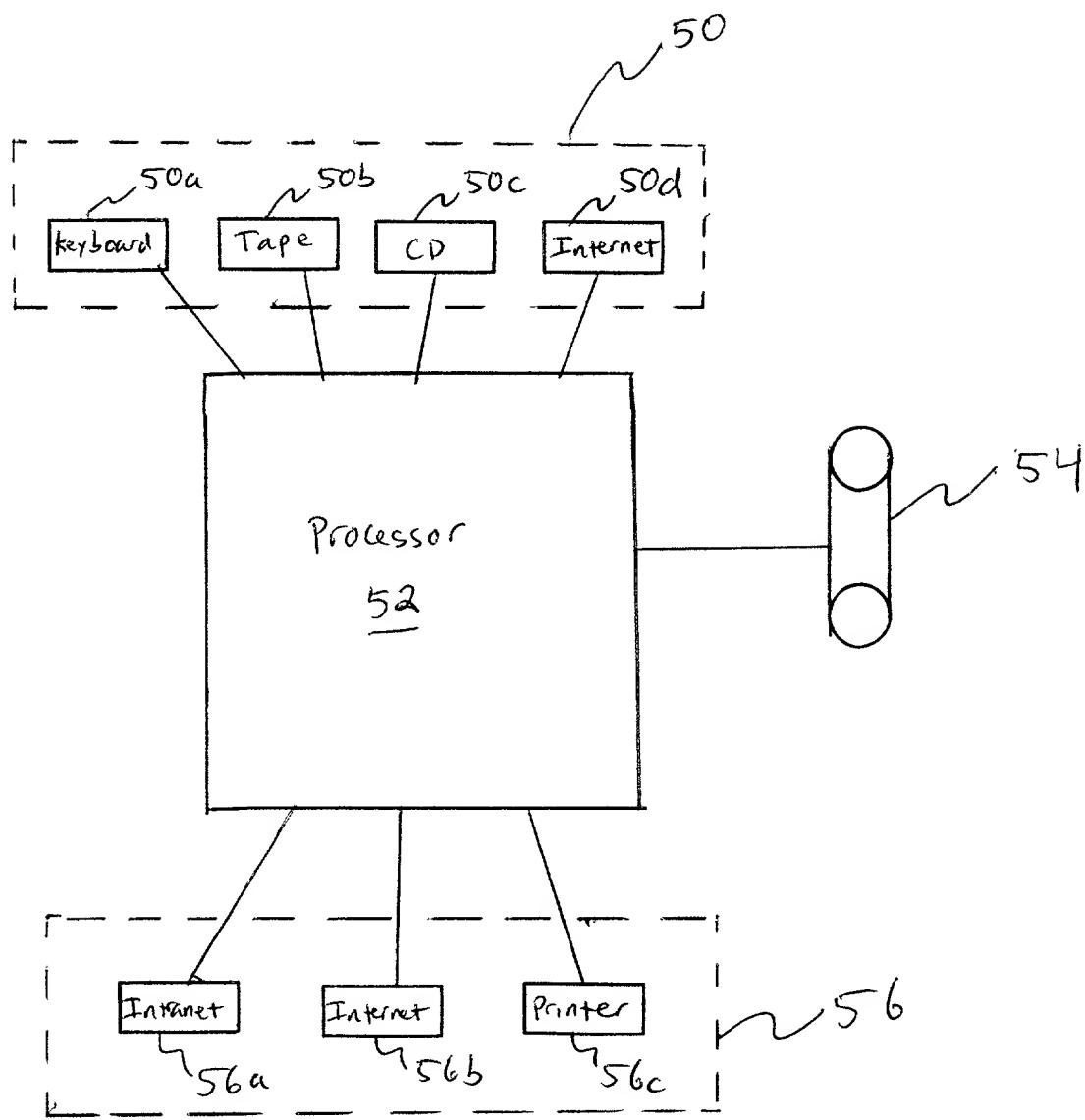
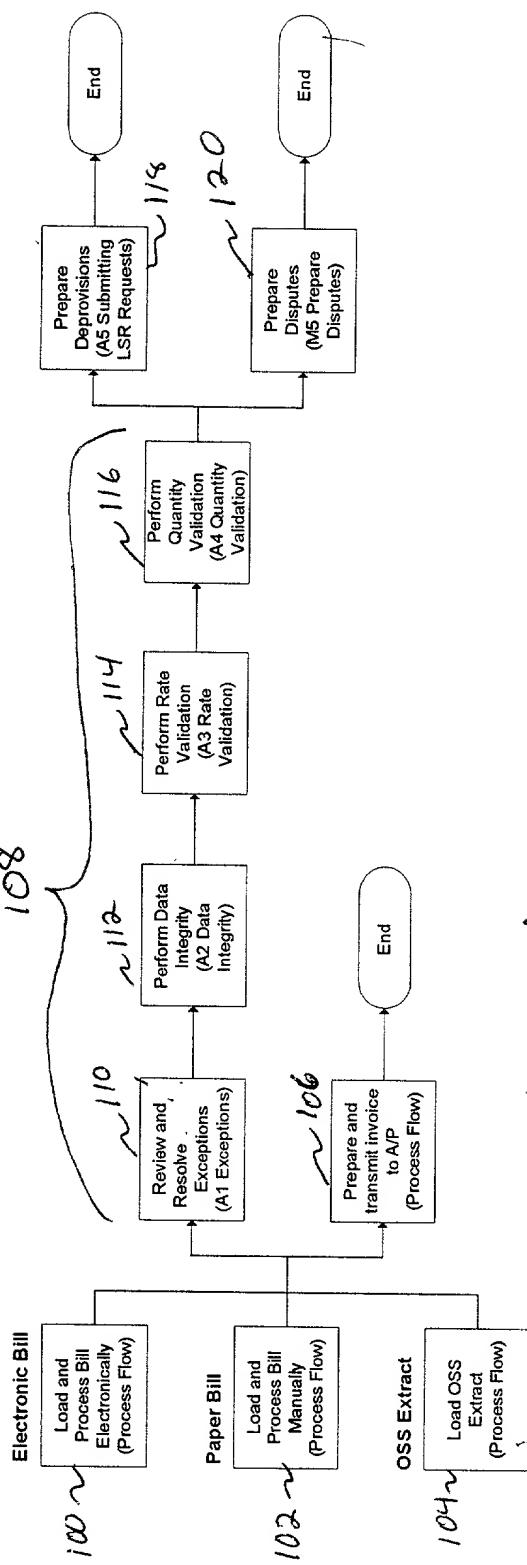
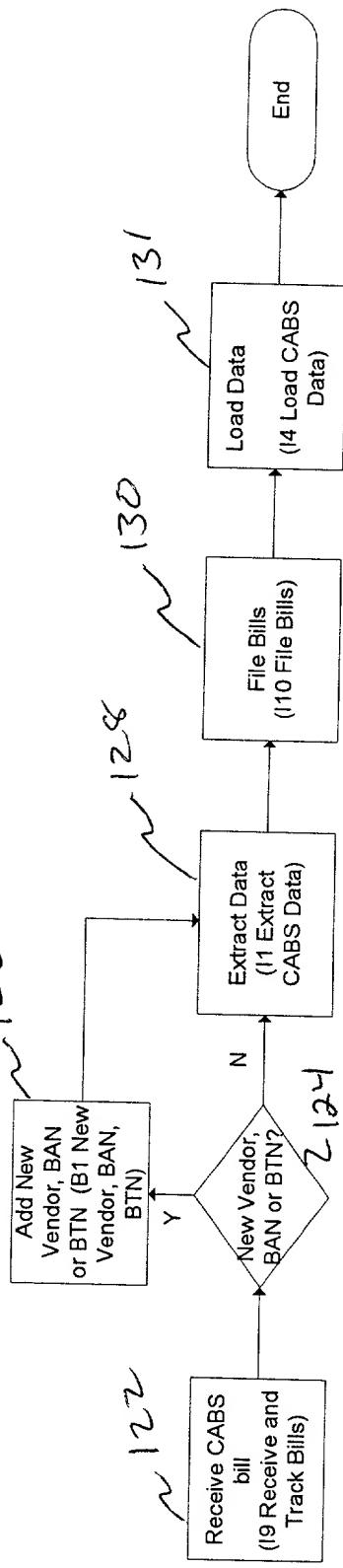


FIG. 2

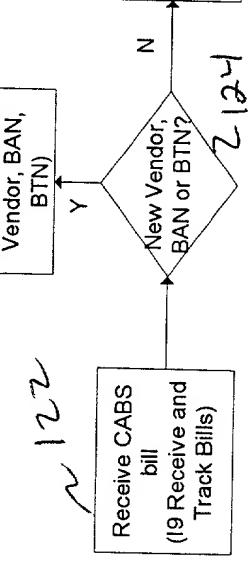
FIG. 3



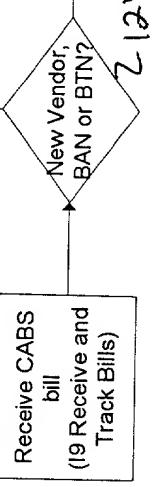
### Load CABS Bills



126

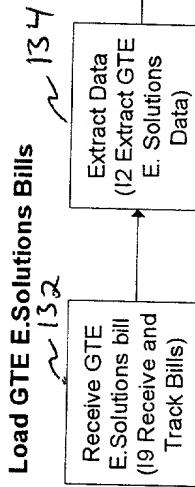


128

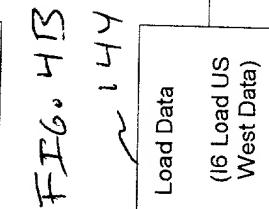


130

FIG. 4A

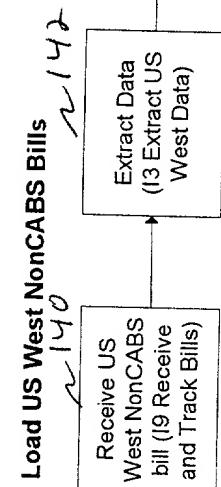


138



146

FIG. 4C



140

144

148

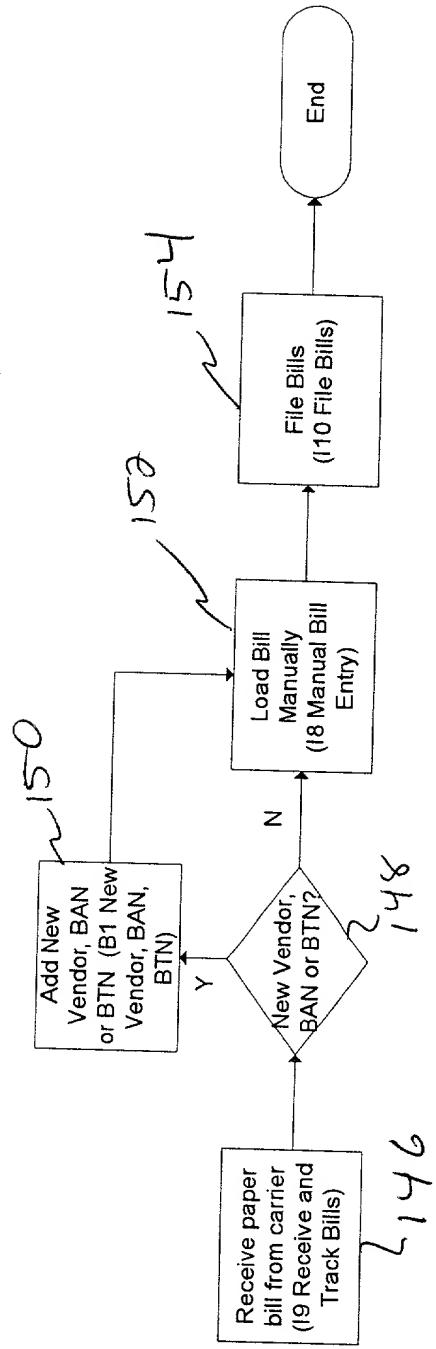
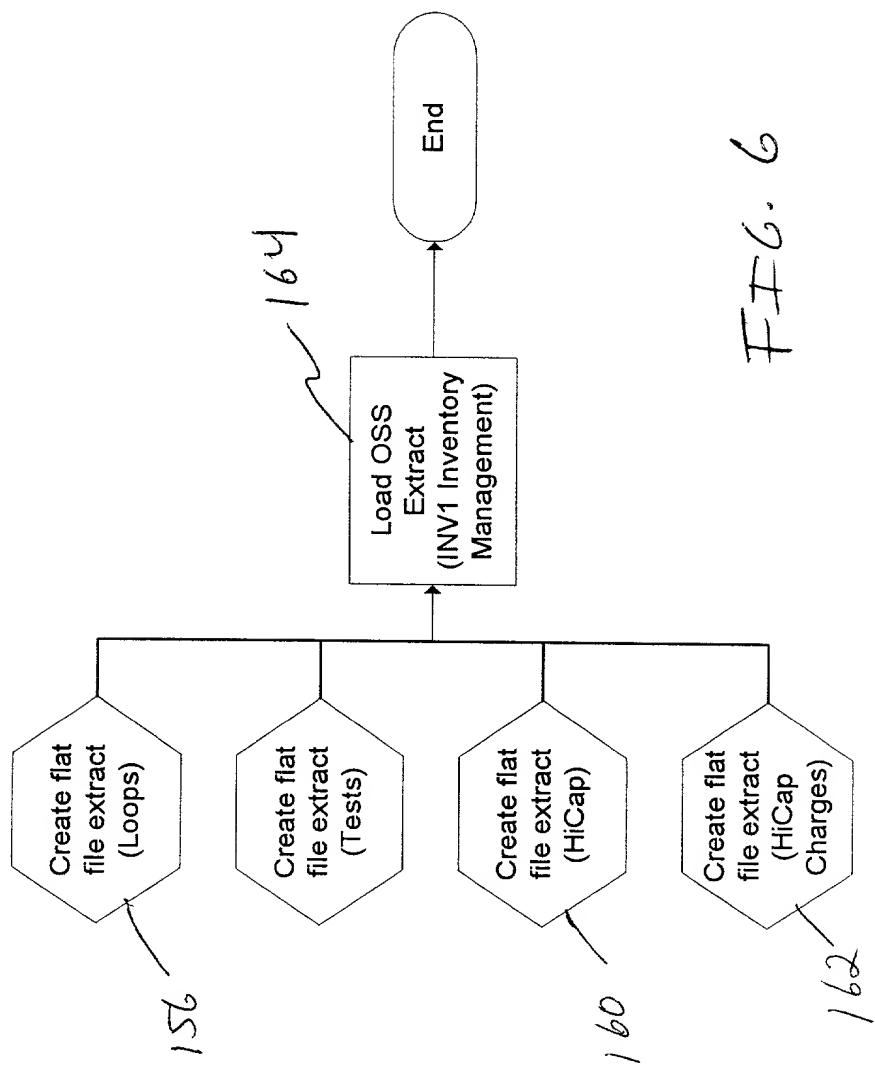


FIG. 5



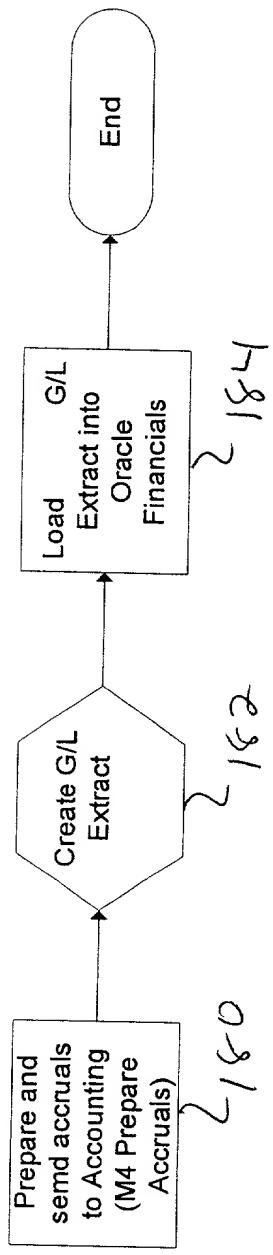


FIG 6.8

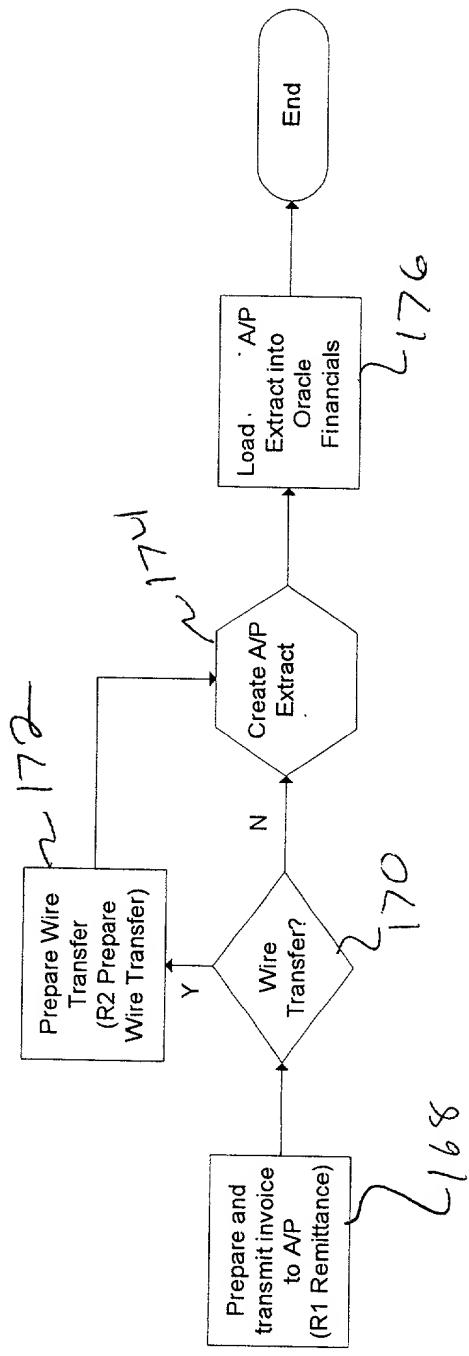


FIG 6.7

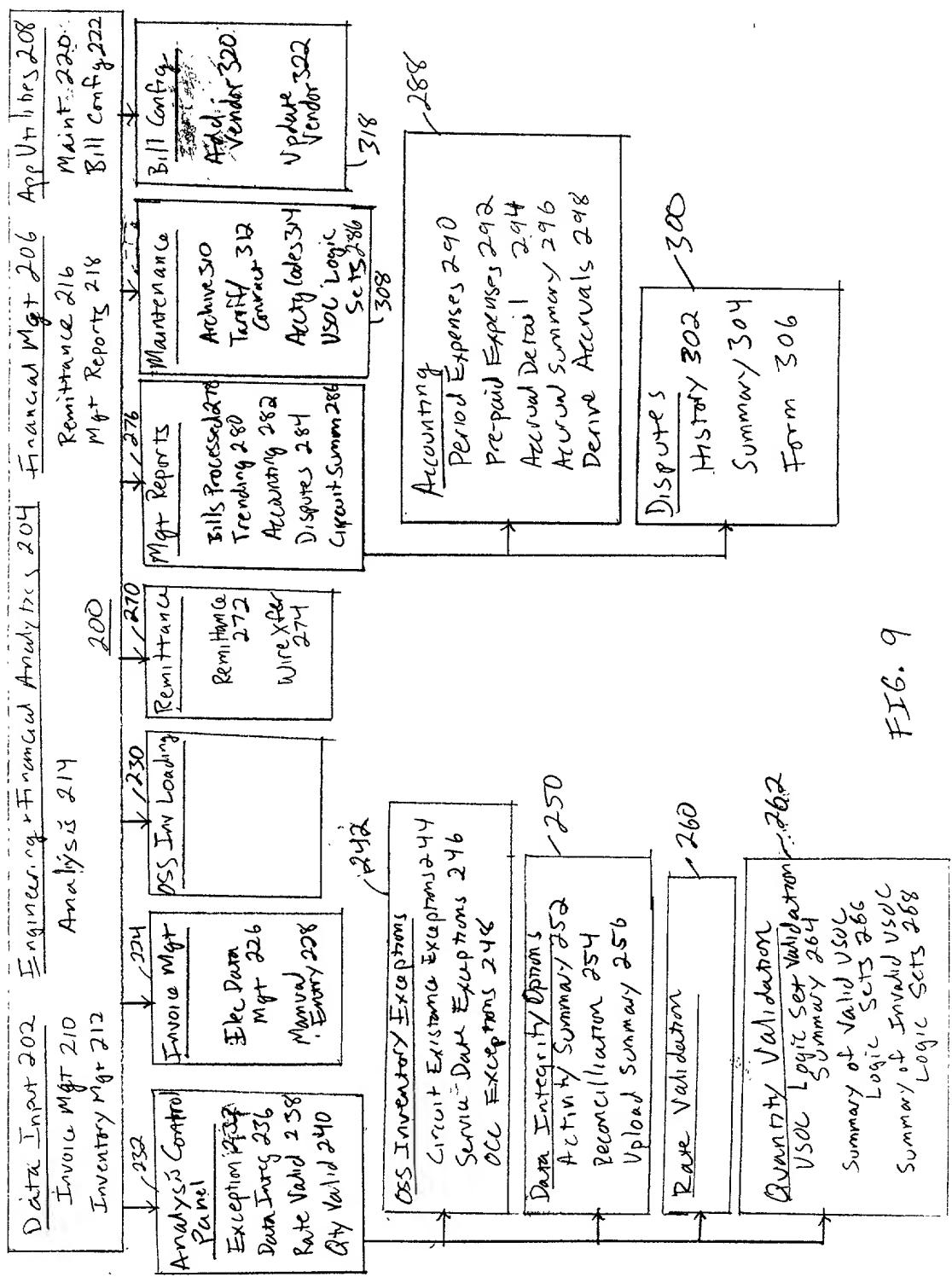


FIG. 9

Universal Dispute Form

Universal Dispute Form

OK

Save as Excel | Print | Save

**Dispute Form**

VENDOR: AMERITECH

Jun-2000

Ban 216-068-5720  
Btm 216-068-5720 Bill Date 5/18/00

Circuit Id	Dispute Type	Dispute Information	Dispute Amount	Comments
98TXNU2713630B	Service date error	Bill Date 30-MAY-00, Activity date 10 MAY-00	\$10.77	Circuit billed 20 days before actual delivery
98DYVU2700180B	Service date error	Bill Date 09-MAY-00, Activity date 02 MAY-00	\$4.50	Circuit billed 7 days before actual delivery
98TXNU2713150B	CANCELED CIRCUIT		\$13.94	Cancelled circuit Installation PON 366798
98TXNU2714130B	NOT DELIVERED		\$13.94	Loop not delivered Installation PON 36334
98TXNU2714120B	DISCONNECTED CIRCUIT		\$16.16	Disconnected on 23-MAY-00 Disconnect
98TXNU2713690B	NOT DELIVERED		\$16.16	Loop not delivered Installation PON 36221

FIG. 10

# DE PROVISIONS

Index	User ID	Region	Order Number	Phone/BTN	Circuit	Comments		Requested Disconnect Date	Date Submitted	New LSR Number	Status	
AC	62540	"	#7371	44792	217 688 00321 517	DYU02047816	Cancelled circuit Installation PON 67118	9/16/99	8/11/2000	473710	DISC	
SH	SH	IND	67118	63528	217 688 731 731	DYU02077818	Cancelled circuit Installation PON 68229	9/16/99	8/11/2000	671180	DISC	
SH	SH	IND	64900	64901	217 688 631 001	DYU02080618	Cancelled circuit Installation PON 81840	CANC 10-27-99	8/11/2000	682200	DISC	
SH	SH	IND	672201	672201	217 688 631 001	DYU02102618	Disconnected on 02/NOV/98 Disconnected PON 940960	Discon 11-29-99	8/11/2000	922010	DISC	
SH	SH	IND	94088	88482	217 688 631 001	DYU02132118	Cancelled circuit Installation PON 98331	Discon 11-29-99	8/11/2000	940960	DISC	
SH	SH	IND	90923	85576	217 688 631 001	DYU02142018	Cancelled circuit Installation PON 98331	CANC 12-24-99	8/11/2000	939310	DISC	
SH	SH	IND	104154	217 688 631 001	217 688 631 001	DYU02152118	SH-Canc 11-22-99 SH-Canc 11-22-99 BILLD 3-13-99-FOC 8-25-99-	CANC 11-22-99	8/11/2000	615450	DISC	
SH	SH	IND	63232-R	59303	217 688 731 332	DYU02154618	SH-Canc 8/23/20-CANC 11-15-99 BILLD 3-13-99-FOC 8-25-99-	CANC 11-15-99	8/11/2000	624520	DISC	
SH	SH	IND	123620	115749	217 688 631 001	DYU02222118	SH-Canc 3-6-00 BILLD 3-17-00-FOC 9-1-99- Disconnected on 10-JAN-00 Disconnected PON 1242610	Discon 11-28-00	8/11/2000	123820	DISC	
SH	SH	IND	124261	116162	217 688 631 001	DYU02227118	Disconnected on 10-FEB-00 Disconnected PON 1248460	Discon 11-28-00	8/11/2000	124281	DISC	
SH	SH	IND	131646	113749	217 688 631 001	DYU02278118	SH-Canc 10-22-99-PON 48325-BILLED 9-9-99-BILLED 3-4-00-	CANC 10-25-99	8/11/2000	126460	DISC	
SH	SH	IND	48325	45877	217 688 631 001	DYU05105518	SH-Canc 9-18-99-PON 71825-BILLED 9-9-99-BILLED 3-4-00-	CANC 10-25-99	8/11/2000	483250	DISC	
SH	SH	IND	71825	68668	313 688 631 012	DYU05106918	SH-Canc 9-18-99-PON 71825-BILLED 9-9-99-BILLED 3-4-00-	CANC 10-25-99	8/11/2000	686680	DISC	
SH	SH	IND	686505	616701	313 688 709 771	DYU0510812M	SH-Canc circuit 11-5-99 PON 68505-BILLED C-1-9-99-BILLED 2-22-00-	CANC 11-3-99	8/11/2000	686690	DISC	
SH	SH	IND	67089	637179	313 688 709 771	DYU0510842M	Cancelled circuit Installation PON 67089	8/11/2000	670890	DISC		
SH	BRIAN	IND	78708	748624	313 688 7107 136	DYU0510844M	Cancelled circuit Installation PON 98446	CANC 10-24-00	757090	DISC		
SH	SH	IND	98446	98446	313 688 731 313	DYU0510844M	Cancelled circuit Installation PON 109511	Canceled 14/00	8/11/2000	864460	DISC	
AC	AC	MI	306902	107550	313 688 750 500	DYU05109518	Cancelled 22/800 Installation PON 306902	AC 0	8/11/2000	306920	DISC	
AC	AC	MI	123592	123597	313 688 750 500	DYU05109518	Cancelled 22/800 Installation PON 306902	Bill DATE 3/6/00	8/11/2000	306920	DISC	
AC	AC	MI	123597	123597	313 688 750 500	DYU05109518	Cancelled 22/800 Installation PON 306902	SH-Canc 24-JAN-00-PON 1202982-BILLED 3-1-00-FOC 12-13-99- Disconnected on 18-OCT-99	CANC 10-18-99	8/11/2000	306920	DISC
AC	AC	MI	45179	45179	217 688 763 212	TXN0247818	Cancelled on 08-SEP-98 Disconnected PON 478010	Discon 10/23/99	8/11/2000	335700	DISC	
AC	AC	MI	56938	56938	217 688 763 396	TXN0247818	Cancelled circuit Installation PON 508933	CANC 9-19-99	8/11/2000	478010	DISC	
SH	SH	IND	49435	49772	217 688 763 1001	TXN024790618	SH-Canc 9-18-99-PON 49456-BILLED 3-7-9-FOC 7-15-98-	CANC 10-18-99	8/11/2000	494500	DISC	
SH	SH	IND	49772	49772	217 688 763 1001	TXN024790618	Cancelled circuit Installation PON 479784	Cancelled 10-SEP-98	8/11/2000	465800	DISC	
AC	AC	MI	465800	44014	217 688 763 217	TXN025176318	Cancelled circuit Installation PON 465800	Cancelled circuit Installation PON 98107	8/11/2000	507070	DISC	
AC	AC	MI	568107	568107	217 688 763 217	TXN025176318	Cancelled circuit Installation PON 568107	Cancelled circuit Installation PON 568107	8/11/2000	587470	DISC	
SH	SH	IND	568174	52024	217 688 763 217	TXN025176318	Cancelled circuit Installation PON 568174	Cancelled circuit Installation PON 568174	8/11/2000	662220	DISC	
SH	SH	IL	89122	63734	217 688 763 217	TXN026167518	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	63738	63528	217 688 763 396	TXN026167818	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	63528	63893	217 688 763 396	TXN026167818	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	66028	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000	662230	DISC	
SH	SH	IL	627320	627320	217 688 763 396	TXN026168118	Cancelled circuit Installation PON 662233	Cancelled circuit Installation PON 662233	8/11/2000</td			

General Ledger Extract

General Ledger Extract

GENERAL LEDGER EXTRACT

GENERAL LEDGER DATE 11/19/00

ENTITY	ACCOUNT	DEPARTMENT	FUNCTION	PRODUCT	FUTURE	DEBIT	CREDIT	CREATE DATE	UPLOAD DATE	UPLOAD ERROR
99CORPHQ	15441	9020	000	1820	TCAT	\$ 00	\$ 00	1/19/00		N
99CORPHQ	15441	9020	000	1850	TCAT	\$ 00	\$ 00	1/19/00		N
99CORPHQ	15441	9020	000	1860	TCAT	\$ 00	\$ 00	1/19/00		N

GENERAL LEDGER DATE 12/31/99

ENTITY	ACCOUNT	DEPARTMENT	FUNCTION	PRODUCT	FUTURE	DEBIT	CREDIT	CREATE DATE	UPLOAD DATE	UPLOAD ERROR
99CORPHQ	15441	9020	000	1820	TCAT	\$ 00	\$ 00	1/20/00		N
99CORPHQ	15441	9020	000	1850	TCAT	\$ 00	\$ 00	1/20/00		N
99CORPHQ	15441	9020	000	1860	TCAT	\$ 00	\$ 00	1/20/00		N

GENERAL LEDGER DATE 11/30/99

ENTITY	ACCOUNT	DEPARTMENT	FUNCTION	PRODUCT	FUTURE	DEBIT	CREDIT	CREATE DATE	UPLOAD DATE	UPLOAD ERROR
99CORPHQ	15441	9020	000	1820	TCAT	\$ 00	\$ 00	1/19/00		N
99CORPHQ	15441	9020	000	1850	TCAT	\$ 00	\$ 00	1/19/00		N

FIG. 12

Accounts Payable Extract

Accounts Payable Extract

OK +

Save as Excel Print

**ACCOUNTS PAYABLE EXTRACT**

VENDOR 1	VENDOR SITE 3	VOUCHER NUM 1	CREATE DATE	1/1/99				
INVOICE DATE 1/1/99			TOTAL AMOUNT	\$ 00				
INVOICE NUMBER	ENTITY	ACCOUNT	DEPARTMENT	FUNCTION	PRODUCT	FUTURE	AMOUNT	UPLOAD DATE
1	0	0	0	0	0	0	\$ 00	

FIG. 13a

Remittance

File Selection

Vendor Account Voucher

Save as Excel Print

**- ACCOUNTS PAYABLE VOUCHER -**

VENDOR NAME:	Ameritech (Indianapolis)		
VENDOR #	51402	VENDOR SITE	PYMT (663626)
ACCOUNT #	217-068-4540	VOUCHER #	
TOTAL DUE		CLOSE DATE	12/1/99
BILL DAY	1	COMPANY	001

Prepared by Approval	Initials	Date
Dept Head	Approver	
Input by		
Verified by		
President's Approval		

EXPLANATION: \_\_\_\_\_

ENTITY	ACCOUNT	DEPART	FUNCTION	PRODUCT	FUTURE	AMOUNT
ABVNVA01	15441	9020	000	Telespeed 144	TCAT	\$ 00

Page 60 of 379

FIG. 13b